CMT/CHDS Recertification GUIDELINES & POLICIES

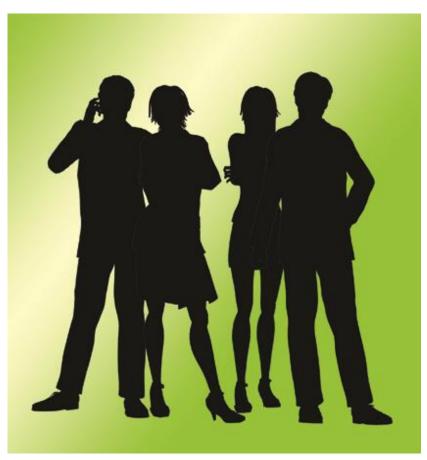






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CMT/CHDS Recertification Guidelines and Policies

CMTs/CHDSs maintain their credential and build on their competency through participation in level 2 continuing education activities relevant to medical transcription and healthcare documentation. Recertification is required every three years. This is necessary for the practitioner to function effectively in today's fast-paced healthcare environment.

A minimum of 30 continuing education credits (CECs) must be accrued with at least 26 of these in the core areas of Clinical Medicine, Medicolegal Issues, Professional Development, and Technology & Tools. The remaining 4 required CECs may be obtained in either the Core areas mentioned above or the Optional area of Complementary Medicine. It is recommended that CMTs/CHDSs obtain more than the minimum 30 CECs, in the event a question arises as to the creditworthiness of an activity.



NOTE: If you hold multiple AHDI credentials, please refer to the <u>CEC Summary Table for Multiple Credentials</u> for the total number of CECs needed and in which categories.

Membership in AHDI is not a requirement to hold the CMT/CHDS credentials; however, it is encouraged because of the opportunities and benefits afforded members.

Understanding Recertification

Upon initial certification, CMTs/CHDSs are placed in a 3-year continuing education (CE) cycle based on the anniversary month of their exam, expiring on the last day of the month. (Example: A healthcare documentation specialist successfully passing the CHDS exam in September 2023 will need to recertify by September 30, 2026.)

All CMTs and CHDSs are responsible for knowing when their cycle ends. This information is sent at the time of initial certification and recertification and can be found on the CMT/CHDS Certificate or Validation of Recertification. You can also access your credential expiration date on your AHDI record.

Recertification Continuing Education (CE) Requirements

- Accrue at least 30 continuing education credits (CECs), including 26 CECs in the Core
 Areas and remaining 4 CECs from Core Areas and/or Optional Areas.
- Complete the CE Summary Form.
- Return the Recertification Agreement.
- Pay the recertification fee.

Accruing and Reporting Credits

Each 3-year CE cycle begins on the date specified in the letter of notification of certification. No CECs are awarded for initial certification.

CMTs/CHDSs must record AHDI-approved CE activities on Continuing Education Summary Forms and submit them at the end of each 3-year cycle. (See "Filling Out CE Summary Forms.")

All forms and fees must be received in the Modesto office by the recertification deadline. All activities reported must have been completed within the current 3-year cycle. CECs earned in excess of the minimum 30 required cannot be carried over to the next cycle.

Earning Continuing Education Credits

Continuing education credits may be earned by participating in creditworthy activities relevant to medical transcription and healthcare documentation. An activity is defined as a single presentation, lecture, educational course, workshop on a single topic, approved quiz, or article summary. Live activities such as lectures, workshops, seminars, and symposia may be approved for CE credit based on contact hours. No credit is given for activities less than 30 minutes in length. All activities are evaluated individually for creditworthiness. When several educational activities are part of a larger program, each activity is evaluated individually for creditworthiness and number of credits that may be approved. A written summary of a creditworthy activity earns only 1 CEC regardless of the length of the original activity. All activities must meet the requirement of providing level 2 content of an appropriate scope and nature for a recredentialing CMT/CHDS.

Proof of attendance forms, summaries, and quizzes should be submitted at the end of cycle only in the event of notification of audit, along with the Continuing Education Summary form, fees, and Recertification Statement and Agreement.

CMTs/CHDSs are awarded credit for approved activities (relevant to medical transcription/healthcare documentation) as follows:

 1 CEC for each approved summary of a creditworthy article, book chapter, or book; televised, videotaped, or audiotaped program; observed procedure. 1 CEC for completion of each "post-test" (passing score of 85% or higher submitted as part of the documentation), or self-graded quizzes. Ten CECs for each college-credit course (or college-credit equivalent) whose contact hours meet or exceed 10 hours of activity.

CECs for completion of AHDI modules and videos, as well as audiocassettes of creditworthy speakers at AHDI national conferences, are as originally specified for each. Proof of attendance is required when completed in a group setting; a summary (worth the number of CECs for which it was assigned) is required for independent study or proof of completion if reviewed by recording as opposed to attending the original session if a certificate or other proof of attendance is not available or provided.

Authors desiring CE credit for writing must submit a summary of the article, book chapter, or book, or a copy of the publication itself, for which they are seeking credit. This request for approval should be submitted prior to submitting the Continuing Education Summary form.

Speakers making creditworthy presentations may receive the same number and type of continuing education credits as those attending the presentation. Credit is awarded only once during a 3-year cycle to speakers making multiple presentations of the same creditworthy program.

Instructors may receive credit for documented presentation of instructional material (i.e., teaching a class) one time only during a 3-year cycle if the content meets level 2 criteria. The number of approved credits may vary based on length and scope of content.

AHDI will automatically accept approved continuing medical education (CME) credits as CE credits for CMTs/CHDSs when submitted at the time of recertification and accompanied by <u>documentation of CME approval</u>. CMTs/CHDSs should request separate approval by AHDI for CME programs directed to physicians and other healthcare providers. A list of preapproved activities is listed on the <u>Activity Provider List</u>.

Continuing Education Activities

All creditworthy continuing education activities must be formally presented by qualified professionals on creditworthy topics relevant to medical transcription/healthcare documentation and directed to professional audiences. Articles, presentations, and workshops directed to lay audiences or the general public are typically not creditworthy. Live presentations

must be given by someone with expert knowledge of the subject sufficient to respond to questions.

CMTs/CHDSs are required to earn at least 30 CECs in several areas of study over their 3-year cycle. The distribution is as outlined in the table below.

CEC Requirements Table

Recertification Fees

Recertification fees will be \$75 every 3 years for AHDI members and \$105 every 3 years for non-AHDI members. This fee sustains record-keeping and notification systems over the next 3-year CE cycle. The fee is required, nonrefundable, and nontransferable. Statements for Recertification Fees are generated by the certification program and are separate from AHDI dues notices.

<u>Payment must accompany recertification forms and must be received in the Modesto office by</u> the recertification deadline.

Upon recertification, each CMT/CHDS receives an acknowledgement notice and new certificate noting the new cycle expiration date. Recertification is valid for 3 years.

Extensions

Extensions may be granted to allow CMTs/CHDSs additional time to accrue CECs. Extension requests must be submitted in writing and accompanied by a \$50 extension fee prior to the original recertification deadline. Final recertification documentation and the normal recertification fee above must be submitted within the 60-day extension period. Being awarded a 60-day extension will result in a permanent change of your recertification deadline. For example: a recertification deadline of 3/31/2023 may be extended to 5/31/2023. The new recertification deadline from this point on will be 5/31 every three years. Extension requests and questions may be directed to the Credentialing Department by calling (toll free) 800-982-2182 ext. 102 or (direct) 209-527-9620 ext. 102.

Early Submissions

You may submit your Recredentialing materials/fees up to 3 months in advance. You will not be able to earn CECs toward your next cycle until after your paperwork for your current cycle is processed and approved. For clarification or further information, please contact us at credentialing@ahdionline.org.

Review, Audit, Denial

AHDI may audit a CMT's or CHDS's reported CE activities at its discretion, request additional information at any time, or deny credit based on information provided.

AHDI randomly identifies approximately 20% of the summary forms in each cycle for audit. When audited, a CMT/CHDS must submit proof of attendance, quiz completion, and/or activity summary for activities listed on the summary forms. Certification will expire for CMTs/CHDSs who do not provide the required documentation.

Failure to Recertify

All CMTs/CHDSs are responsible for tracking their own CECs that have been approved during their 3-year cycle and to know their recertification cycle end date. CMTs/CHDSs should notify AHDI promptly if reminders, fee statements, or recertification materials have not been received as expected. It is the CMT's or CHDS's responsibility to notify AHDI of any changes in address, name change, or contact information (also see "Change of Name, Address" section below). CMTs/CHDSs who do not submit the proper forms and fees to the Modesto office by the deadline will be considered lapsed and will no longer be eligible to identify themselves as a CMT or CHDS. You will be given a 90-day period to reinstate your credential. If you do not recertify during the reinstatement period, the only way to become certified again is by successfully passing the CHDS exam. **NOTE:** Effective January 1, 2021, if your CMT or CHDS expired within the past 6 years, you may bypass the RHDS exam and sit for the CHDS exam only. You must apply for CHDS exam eligibility through the AHDI website.

Lapsed Notices and Grace Period

A lapsed notice will be sent to any CMT/CHDS who does not submit the proper documentation and fees prior to their recertification deadline (or extension date). CMTs/CHDSs have 90 days from the original expiration date to submit their documentation and fees in order for their credential to be reinstated. There is a \$50 reinstatement fee due, along with the original recertification fee, at the time of reinstatement. Individuals whose certification has expired are no longer eligible to identify themselves as a CMT or CHDS. If they do not recertify during the 90-day grace period, the only way to become certified again is by successfully passing the CHDS exam.

NOTE: If you allow your CMT or CHDS to lapse and fail to reinstate within the 90-day window, you will have to earn your credential back through examination. Effective January 1, 2021, if your CMT or CHDS expired within the past 6 years, you may bypass the RHDS exam and sit for the CHDS exam only. You must apply for CHDS exam eligibility through the AHDI website.

Certification Status

The certification status of an individual is public information, and certification staff will respond to oral or written requests for verification. Certification status (presently certified, never certified, certification lapsed, or certification revoked), certification date, the cycle ending date, and reason no longer certified (if certification has lapsed or been revoked) may be released.

Change of Name, Address

In order to protect the individual CMT/CHDS, notification of a name change must be made in writing and sent to the certification program at AHDI via email, fax, or mail. A printed copy of the notice is filed with the CMT's or CHDS's records for documentation. Notice of address changes may be made orally or in writing.

Approval of Continuing Education Activities

All CEC Approval Request forms must be submitted electronically.

CEC Approval Request eForm

Forms submitted via postal mail or fax will <u>not be reviewed</u>. Please do not submit handwritten forms that have been scanned. Scanned forms prohibit AHDI from completing the approval section at the bottom of the page and returning it to you with signature and approval decision. Approvals are not considered finalized until and unless they have been signed off by certification staff.

Individual CE Requests

Individual CMTs/CHDSs must request credit approval from AHDI for any CE activities that have not been prior approved by AHDI. These requests must be made at the time they are earned, not at the end of your cycle. All CECs submitted at end of cycle must already have been approved. In the event of audit, quizzes, narrative summaries of prior-approved articles, and article summaries from other educational industry-related sources must be submitted along with the Continuing Education Summary form at the end of the recertification cycle in order to demonstrate completion.

Filling Out CE Credit Approval Requests

To facilitate processing approval requests, submit one form for each activity, even when there are several activities on the same day or within the same symposium, seminar, or convention. Fill out the form completely. You may attach supporting documentation if it will not fit in the space provided and further clarify the request. (Send copies only, or make copies for your records; AHDI will retain documentation for our files and will not return copies to you.) All

forms must be submitted electronically (use a downloaded form, submit only 5 requests per email or your email may be filtered as spam by our servers). Make sure to include all the required information, as described below.

- Name and address of the person to whom the response to the request should be returned.
- Name of the sponsoring chapter, organization, institution, or article source.
- Complete name of the presentation, article, or activity.
- Description of the activity content and list 3 to 5 learning objectives for each activity.
- Speaker's (or author's) name and credential or title.
- Speaker's (or author's) qualifications to address the topic.
- Date(s) of activity.
- Length of time of the activity in hours and/or minutes, or beginning and ending times.
 (Do not include breaks or meals.)
- Number of CECs requested. Mark the appropriate category as you understand it. See CE Requirements Table linked above.

Send your request to AHDI and keep a copy for your records. The approved form will be returned to the person requesting approval by email within 72 hours.

If information is insufficient to determine creditworthiness, you will be notified so that additional information can be provided, and processing completed. If approval is denied, a reason will be given. Contact certification staff any time you disagree with a decision or need further clarification. It is possible that a decision may be reversed following discussion if sufficient supporting information is given.

Proof of Attendance

Proof of attendance and other documentation must be retained by each CMT/CHDS until notice of recertification has been received. These should be sent to AHDI only if requested in case of audit. Proof-of-attendance documents should contain the following:

- Name of sponsoring organization
- Date(s) and time(s) of activities
- Title of each presentation, activity, or course
- Name of each speaker, facilitator, or instructor

A credit approval request form signed by a representative of a non-AHDI activity (e.g., tumor board, grand rounds) may serve as proof of attendance.

College Courses/Independent Study

Requests for approval of college courses and independent study programs must include (1) a fully completed CEC Approval Request form, and (2) a copy of the catalog description, course

curriculum, or other information detailing creditworthiness (list of textbooks). These should be submitted prior to or within 30 days following course completion. Proof of completion with a final grade of C or higher should be submitted at the end of cycle, regardless of audit. NOTE: A class/course at the college level does not automatically qualify it for CECs. Content must meet level 2 requirements in order to be creditworthy. See the CEC Requirements Table and the AHDI Recredentialing Resource Guide for more information.

Written Summaries

Activities requiring written summaries must be completed during the current 3-year CE cycle; that is, creditworthy material must have been read, viewed, or heard during the CE cycle, although it may have been published previously. The information must still be current and relevant. See the AHDI <u>Recredentialing Resource Guide</u> for further details regarding timeline eligibility guidelines of published works.

Summaries should be submitted and should contain the source of the article or location/sponsor of the program; name and qualifications or credentials of author or presenter; date of activity; page number(s) and volume or publication date of printed source. Websites should be identified by their Internet address and date accessed. These summaries are to be submitted along with the Continuing Education Summary Form at the end of the Recertification Cycle in the event of an audit.

A 300-word summary should be written in outline or narrative form so that they convey the essence of the article or presentation. Summaries must be typed or legibly printed and suitable for photocopying. AHDI will not process illegible summaries.

When available, a graded and scored post-test or quiz may be submitted in lieu of a summary. This is to be submitted with the Continuing Education Summary form at the time of recertification in the event of an audit.

Filling Out CE Summary Forms

Forms must be completed as directed; those filled out incorrectly or incompletely will be returned for correction or completion. Additional summary forms are available online or by request, and blank forms may be photocopied. Other computer-generated forms may be submitted as long as all information requested on the CE summary form is provided.

Note: If a Summary form is submitted more than 3 months before the end of a cycle, you will be notified by phone or email to resubmit the summary form and supporting documentation for recertification at the appropriate time.

Carefully follow the directions below for submitting CE summary forms at the end of each 3-year cycle.

- Type or carefully print all information.
- Fill in your name and address. Indicate any recent changes.
- Fill in CMT/CHDS number and date submitted.
- Check appropriate CE cycle dates.
- Provide contact information (phone, fax, email).
- List only one activity per line.
- Include for every activity: title, sponsor or source, month/day/year of activity, number and category of CECs approved for that activity.
- In the event you are randomly audited, include copies of all activities (such as article summaries, quizzes, and proof of attendance documents) with the Continuing Education Summary form and other required recertification materials and fees to demonstrate completion of the activity.

List each educational session or speaker separately when part of a symposium or meeting with multiple sessions. EXCEPTION: For events consisting of multiple sessions, you may attach a copy of the proof of attendance or meeting program and enter the event title, sponsor, date(s), and total number of CECs by category if and only if ALL the following information appears on the documentation:

- Name of program/event
- Program sponsor
- Date(s)
- Title of each presentation
- Category and number of CECs for each approved presentation
- Do not write in the section labeled "For Certification Use Only."
- Send your completed CE Summary Form (and any copies of proofs of attendance or programs, if requested for audit purposes) to AHDI. Keep a copy for your records until you receive notice of recertification.

Before Submitting Paperwork, Ask Yourself These Questions:

- Do I have a total of 30 approved credits in the required distribution (at least 26 in the core categories)?
- Have I provided all the information requested on the form?
- Have I attached all the guizzes and/or article summaries?
- Have I signed and dated my recertification agreement and paid all fees?
- Am I meeting the deadline?

If you can answer "yes" to all of the above, congratulate yourself for doing your part. Validation of recertification will be sent to you as soon as processing is completed.

CE Summary Form (PDF) or CE Summary Form (Word)